



EOL TOURS d.o.o. travel agency  
POMERIO 29  
51000 RIJEKA  
CROATIA

E-mail: [booking@dancestar.org](mailto:booking@dancestar.org)

## GENERAL CONDITIONS FOR GOLD PACKAGES

1. Please fill in the **“Booking Inquiry” form** so we can process your inquiry in shortest time. Capacity defined in this step can be changed before the **World Dance Masters' booking deadline**.

Dance school/crew is allowed to make a pre-notation for the certain number of persons anytime and confirm the reservation with deposit. The **number of persons must be carefully assessed**. If in the end turns out that the Dance school/ crew kept too many unrealistic places under reservation without reporting EOL TOURS agents about the bigger changes and decreases on time, the Dance school/crew will be charged with a fee according to the cancellation policy, for all the places that were kept too long and released in **April/May**, out of unjustified reasons.

\*(exceptions are group members that do not qualify, what will be confirmed by Dancestar office Registration portal).

If desired type of units mentioned in the Booking Inquiry cannot be confirmed, we will offer the best possible alternative solution and assign you type of units according to availability. For any information not mentioned in Booking Inquiry, please contact us directly (e.g. accommodation for driver, extra beds, etc).

2. You can choose between the following types of packages ( all types of packages cost the same):

- **Gold Dancer package**
- **Gold School director package:** for a minimum of 25 paid Gold Dancers packages, 1 discounted Gold School Director package is approved. Only 1 Gold School Director package can be offered to a dance school /crew.
- **Gold Coach package:** has the same benefits as the Gold Dancer package, but the number of Gold Coach packages per school/crew is determined by the following rule: 1-10 dancers = 1 coach / 11-20 dancers = 2 coaches/ 21-30 dancers = 3 coaches / 31-40 Dancers = 4 coaches etc..
- **Gold Friends & Fans package**

All Gold packages cost the same, except the School Director package, which is offered by a special price, when approved. We offer special prices for drivers as well as discounts for children coming as Friends or fans. Gold packages cannot be divided per night.

3. After you accept the offer, you are kindly asked to make the payment of the confirmation fee amount (25% of the total amount in our offer) to our account in order to confirm your reservation. Please send the copy of the payment within 7 days from receiving the offer to our e-mail [booking@dancestar.org](mailto:booking@dancestar.org) Any reservation for which the confirmation fee has not been paid by the expiring date will be automatically cancelled.

25% confirmation fee paid is deducted from the total amount, even if changes in reservation were made afterwards. The total amount is obtained after the Rooming list has been sent to us.

In the case of cancelling the reservation before **March 31st, 2023**, the full amount of the confirmation fee will be refunded.

VAT: HR85567660357 | Register no: 4627504

Bank Account: Privredna banka Zagreb d.d. | IBAN: HR45 2340 0091 1108 2130 3 | SWIFT/BIC: PBZGHR2X  
Paid up capital of 20.000 kn paid in full. EOL Tours d.o.o. entered in the Court register of the Commercial Court in Rijeka.  
Board member: Tatjana Pagitz



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4. For making the payment of the DANCESTAR GOLD PACKAGES, please pay to:

Beneficiary: **EOL TOURS d.o.o.**

Address: **Pomerio 29, 51000 Rijeka, Croatia**

Bank name and address: **Privredna banka Zagreb d.d., Radnicka cesta 50, 10000 ZAGREB, Croatia**

**IBAN: HR45 2340 0091 1108 2130 3**

**SWIFT: PBZGHR2X**

Charges option: **OUR**

Payments shall be considered valid only when received on Eol Tours' bank account. In case the reservation is not paid on time and in full, Eol Tours Ltd reserves the right to cancel the reservation without any notice.

5. Please send us the **updated booking condition within 3 days after the Qualifier in your country has finished**. After sending us the updated booking condition, you will receive the Rooming List in the Excel format that needs to be filled in and returned to us latest in 7 days.

Changes in Rooming List are not possible without sending us a written request. Any requested changes need to be confirmed by Eol Tours. Adding capacities, adding persons or similar on your own is not allowed.

6. Changes concerning a decrease in the number of participants (up to 5 persons) are allowed in the period outside the cancellation policy. After **April 21st 2023** no more changes are allowed and the reservation needs to be paid in total. Please send a copy of the payment on our e-mail address.

7. After receiving payment in full, we will send you the Voucher for agreed services. Please print out the Voucher in 2 copies: one needs to be shown at the check-in of the hotel's reception while the second copy needs to be shown at the check-in of the DanceStar World Finals (Intersport Hall) where you will receive the number of wristbands based on your Voucher and paid Starting Fees. Wristbands can be collected by an authorized person named in the Rooming List. Wristbands belonging to a dance school /crew have to be collected at once and the authorized person needs to sign a Statement for wristband's receipt.

8. Please have in mind that the number of dancers packages submitted to us must be in line with the number of dancers registered in the DanceStar Registration Portal for participation at World Finals.

#### **GENERAL CONDITIONS FOR SILVER PACKAGES**

Silver packages ordered through Eol Tours must be paid in full until **21/04/2023**.

Following types of packages are available: Silver Dancer package, \*Silver School director package and \*Silver Coach package. Rules for providing \*mentioned packages are the same as for Gold packages.

All other conditions (excluding the accommodation part) are the same as for Gold packages.

EOL TOURS reserves the right of changing conditions and prices

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Board member: Tatjana Pagitz